

Consumer lending¹



New
Lending



Reduced loan
repayments³



All loan
repayments
deferred

**Number of
customers**

20,030

41,436

40,918

Amount²

\$2.2 billion

\$14.6 billion

\$15.0 billion

¹Includes home loans, personal lending, credit cards and arranged overdrafts.

²Amounts represents outstanding balance at date of lending/conversion/reduction/deferral.

³Reduced to interest-only, or reduced principal and/or interest repayments.